

How Just Solutions Inc. Manages IT, Backups, and Support for a NY Pool Contractor

Design Pool & Spa

Since 1968, Design Pool & Spa has been helping New Yorkers bring their dream backyards to life. As a third-generation, family-operated business, they specialize in custom pool and spa designs tailored to fit each client's property, lifestyle, and budget.

Whether it's a new build or a renovation, their work is built to last—and backed by a legacy of quality and service.

The Challenge

Design Pool manages sensitive client data, schedules, and digital files. As they grew and adopted a mostly paperless workflow, a secure and responsive IT setup became essential.

With no in-house IT team, even small issues could cause major disruptions. They needed a partner who could keep up—and take IT off their plate.

The Solution

- 1. Provide full-service IT management** to streamline support, backups, and troubleshooting.
- 2. Support a paperless workflow** with secure access and quick recovery.
- 3. Ensure fast response to issues** to reduce downtime and keep teams moving.
- 4. Protect sensitive client data** with proactive security and reliable backups.



At A Glance

Before

- ☒ IT issues handled internally
- ☒ Limited backup support
- ☒ Risk of data loss and downtime

After

- ☒ Full IT management
- ☒ Fast response and data recovery
- ☒ Reliable network and secure backups

Design
Pool & Spa™



“We have a working store that has to stay operational, and not many of us here can solve these problems on our own. Having IT completely handled by Just Solutions brings a definite ease of mind.”

THERESA FRUSCO
Co-Owner at Design Pool & Spa